

American Association of (“Perioperative”) Clinical Directors

2010 Workshop on Perioperative Services
*The Foundation for Safety and Excellence
in Perioperative Care*

March 5-7, 2010
Loews Ventana Canyon Resort
Tucson, Arizona

**Sponsored by the American Association of Clinical Directors and University of Kansas
Medical Center Continuing Education**



Plan to attend this conference if you are a(n)...

- ◆ Anesthesia Clinical Director
- ◆ Perioperative Service Director
- ◆ Nursing Executive
- ◆ Nursing Director
- ◆ Chief Operating Officer
- ◆ Vice President of Operations
- ◆ Surgeon who values throughput and incentive-structuring
- ◆ Operating Manager for Materials and Information Technology

Welcome to the AACD 2010 Workshop on Perioperative Services!

Join the experts in perioperative care for this 3-day information packed workshop at one of the Southwest's most spectacular destinations - the Loews Ventana Canyon Resort. Learn the latest techniques in perioperative care with an emphasis on achieving the highest standards in patient safety.

Program Overview:

This year's AACD Workshop focuses on Perioperative Services as the foundation for Safety and Excellence in Perioperative Care. The Workshop program is comprised of four major components, each with a specific purpose and theme. These components are designed to address relevant topics with content that builds upon previous sessions as the program progresses.

Program Objectives:

By the end of the Workshop, participants will be able to:

- ◆ Compare and contrast the organization, structure and function of perioperative service departments in diverse practice settings.
- ◆ Apply information and insight derived from these diverse settings toward their organization's efforts to improve the quality, safety and efficiency of perioperative care.
- ◆ Discuss practical techniques for solving common perioperative management problems.
- ◆ Formulate a plan to improve perioperative care using new principles and techniques learned.

Accreditation

All participants are required to sign attendance rosters at the beginning of each day. A certificate of completion will be provided to all activity participants based on documentation of actual attendance time, meeting minimum attendance requirements specific to the activity, and payment in full. If you are not paid in full, your certificate will be mailed to you upon receipt of payment.

Physicians: This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the KU Medical Center Office of Continuing Medical Education and American Association of Clinical Directors. The KU Medical Center Office of Continuing Medical Education is accredited by the ACCME to provide continuing medical education for physicians.

The KU Medical Center Office of Continuing Medical Education designates this educational activity for a maximum of *13.0 AMA PRA Category 1 Credit(s)*[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Nurses: Up to 13.0 contact hours will be awarded to all individuals based on documentation of actual attendance time, meeting minimum attendance requirements specific to the activity, and payment in full.

University of Kansas School of Nursing is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with this activity.

Registration and Fees

We request that you register in advance. Payment must be included with your registration form. Fees include course materials, refreshments, continental breakfasts, lunch, reception and CME credits.

Refund/Cancellation Policy

A full refund of registration fees, minus a \$50 administrative fee, will be available if requested in writing and received by February 5, 2010. No refunds will be made after this date. A \$50 fee will also be charged for returned checks. Please note that if you fail to cancel your registration by the deadline and do not attend, you are still responsible for payment.

The American Association of Clinical Directors (AACD) and KUMC Continuing Education reserves the right to cancel the workshop and return all fees in the event of insufficient registration. The liability of the AACD and the University of Kansas is limited to the registration fee. AACD and the University of Kansas will not be responsible for any losses incurred by registrants, including, but not limited to, airline cancellation charges or hotel deposits.

Program Accessibility

We accommodate persons with disabilities. Please call (847) 268-9167 or mark the space on the registration form and an AACD representative will contact you to discuss your needs. To ensure accommodation, please register at least three weeks before the start of the workshop. AACD and the University of Kansas are committed to providing programs and activities to all persons, regardless of race, religion, color, national origin, ancestry, sex, age, disability, and veteran status. In addition, university policies prohibit discrimination on the basis of sexual orientation, marital status, and parental status. The University of Kansas is an AA/EO Title IX institution.

Resort Reservations

Loews Ventana Canyon Resort

Phone: (520) 299-2020

www.loewshotels.com

AACD has reserved a block of room at the Loews Ventana Canyon Resort at the daily rate of \$199, plus tax, for single or double occupancy. In addition, the rate will be offered three days prior to the meeting and three days after the meeting, based on availability. Please make your reservations by February 9, 2010 by calling (520) 299-2020 or (800) 234-5117 and ask for the AACD meeting rate. A one night deposit by check or credit card will be required. Cancellations must be made by February 5, 2010 for a full refund.



Program Schedule

Extended Q&A Sessions

Reception with Exhibitors

Poster Exhibits

Friday, March 5

- 12:00 - 1:00 pm **Program Registration**
- 1:00 - 1:15 pm **Welcome and Introduction**
Ashwani K. Chhibber, M.D.
James R. Rowbottom, M.D.
- 1:15 - 5:00 pm **Perioperative Services – Identifying and Responding to the Challenges Unique to Different OR Environments**
Moderator: Melissa A. Rockford, M.D.
- 1:15 - 2:00 pm **Yes – Sounds Great, But it Doesn't Apply to Us:**
Perioperative Services in a Community Hospital
Alan E. Curle, M.D.
- 2:00 - 2:45 pm **We Have Always Done it This Way – It Must be Right:** Perioperative Services in an Academic Hospital
Wilton C. Levine, M.D.
- 2:45 - 3:15 pm **Question and Answer Session**
- 3:15 - 3:45 pm **Coffee Break and Poster Session**
- 3:45 - 4:30 pm **We Don't Have Anything in Common with Them:** Perioperative Services in an International Hospital
Gavin M. Thoms, M.D.
- 4:30 - 5:00 pm **I Guess We Aren't So Different – That is a Great Idea:** Contrast and Comparison of OR Environments and Challenges
Panelists: Alan E. Curle, M.D.; Wilton C. Levine, M.D.; Gavin M. Thoms, M.D.
- 5:00 - 6:00 pm **Reception with Exhibitors**
Poster Exhibits

Saturday, March 6

- 7:00 - 8:00 am **Breakfast with Exhibitors and Poster Exhibits**
- 8:00 - 10:00 am **The Goal: Quality, Safety and Efficiency**
Moderator: Ashwani K. Chhibber, M.D.
- 8:00 - 8:45 am **Sometimes You Must Slow Down To Go Fast:** Increasing OR Efficiency Without Compromising Safety
Robert Scheu, RN, M.B.A., Robert W. Thomsen, M.D.
- 8:45 - 9:30 am **That's How We Like to Cover it, But Today is a Holiday:** Creating and Adhering to Our Own Internal "Standards" of Care
Paul J. St. Jacques, M.D.
- 9:30 - 10:00 am **Question and Answer Session**
- 10:00 - 10:30 am **Coffee Break with Exhibitors**
- 10:30 - 11:15 am **Calling (on) the Code:** Strategies for Managing Difficult Practitioner Issues
Michael R. Anderson, M.D.
- 11:15 - 12:00 pm **PFP, SCIP, PQRI – The Bottom Line of Better Care:** Financial Implications of Quality and Safety Initiatives
Shubjeet Kaur, M.D.
- 12:00 - 12:30 pm **Question and Answer Session**

Program Schedule

Interactive PBLD Discussions

Saturday, March 6 (cont.)

- 12:30 - 1:45 pm **Luncheon**
I Feel Like I'm Forgetting Something: World Health Organization Checklist – Promise of Enhanced Safety
Donald W. Moorman, M.D.
- 1:45 - 5:15 pm **Tools for Perioperative Leadership**
Moderator: James R. Rowbottom, M.D.
- 1:45 - 2:45 pm **PBLD 1 - Pick up Your Toys and Go Home:**
Management Strategies for Disruptive Behavior in the OR
Moderator: Sunil Eappen, M.D.
- PBLD 2 - I Need More Blocks to Build This Thing:**
OR Management 101 – Priority Time
Moderator: Robert Scheu, RN, M.B.A.
- PBLD 3 - I Want My Own Room and Team:**
Financial Justification for Increasing Resources
Moderators: Jeff Peters; Robert Scheu, RN, M.B.A.
- 2:45 - 3:15 pm **Coffee Break with Exhibitors**
- 3:15 - 3:45 pm **Presentation of Topics with Question and Answer Session**
Summary by Individual Moderators
- 3:45 - 4:45 pm **Does Anybody Know What's Going On:**
Essential Reports for Evaluation of Quality, Safety and Efficiency
Michael M. Vigoda, M.D.
- 4:45 - 5:15 pm **Question and Answer Session**
- 5:15 - 6:00 pm **AACD Business Meeting**
(AACD Members Only)

Sunday, March 7

- 8:00 - 10:15 am **Identifying and Eliminating Obstacles:** Examples of Success
Moderator: Paul J. St. Jacques, M.D.
- 8:00 - 8:45 am **What Are They Looking For:** Administrator and Consultant Perspectives
Jeff Peters
- 8:45 - 9:15 am **I Know, the Case Will Only Take an Hour:** Nursing OR Manager Perspectives
Dawn L. Tenney, RN
- 9:15 - 10:15 am **There Has to Be a Better Way:** Physician OR Manager Perspectives
Frank A. Rosinia, M.D.; Douglas Slakey, M.D., M.P.H.
- 10:15 - 11:00 am **Introduce Options for 2011 Theme and Topics - Audience Feedback and Adjourn**
Ashwani K. Chhibber, M.D.; James R. Rowbottom, M.D.

Planning Committee and Faculty

Planning Committee

Ashwani K. Chhibber, M.D.

Program Co-Chair
Professor of Anesthesiology and Pediatrics,
and Director of Perioperative Services, Strong
Health
Department of Anesthesiology
University of Rochester Medical Center

James R. Rowbottom, M.D.

Program Co-Chair
Associate Professor of Anesthesiology and
Surgery, and Vice Chair for Clinical Affairs
University Hospitals Case Medical Center
University Hospital of Cleveland

Mary Gambino, R.N., Ph.D.

Assistant Dean for Community Affairs
Director of Nursing Continuing Education
University of Kansas School of Nursing

Kim Sanders

Office Manager
Continuing Education
University of Kansas Medical Center

Robert Scheu, R.N., M.B.A.

Senior Director, Perioperative Services
Johns Hopkins Hospital

Michael P. Smith, M.D., M.S.Ed.

AACD President
Staff Anesthesiologist
Professional Anesthesia Services, Inc.
Summa Health System

Faculty

Michael R. Anderson, M.D.

Vice President, Associate Chief Medical
Officer, and Associate Professor of
Pediatric Critical Care
University Hospitals - Rainbow Babies and
Children's Hospital

Ashwani K. Chhibber, M.D.

Professor of Anesthesiology and
Pediatrics, and Director of Perioperative
Services, Strong Health
Department of Anesthesiology
University of Rochester Medical Center

Alan E. Curle, M.D.

Chief of Anesthesiology, and Medical
Director of Perioperative Services
Highland Hospital
University of Rochester Medical Center

Sunil Eappen, M.D.

Chief of Anesthesiology and
Medical Director of the Operating Rooms
Massachusetts Eye and Ear Infirmary

Shubjeet Kaur, M.D.

Clinical Director and Vice Chair, and
Medical Director of Perioperative Services
University of Massachusetts Memorial
Medical Center

Wilton C. Levine, M.D.

Clinical Director
Department of Anesthesia,
Critical Care and Pain Medicine
Massachusetts General Hospital

Donald W. Moorman, M.D.

Department of Surgery
Allegheny General Hospital

Jeff Peters

Chief Executive Officer
Surgical Directions
Health Directions, LLC

Melissa A. Rockford, M.D.

Assistant Professor
Department of Anesthesiology
University of Kansas Hospital and
Medical Center

Frank A. Rosinia, M.D.

Chairman, Department of Anesthesiology
Tulane University School of Medicine

James R. Rowbottom, M.D.

Associate Professor of Anesthesiology and
Surgery, and Vice Chair for Clinical Affairs
University Hospitals Case Medical Center
University Hospital of Cleveland

Robert Scheu, R.N., M.B.A.

Senior Director, Perioperative Services
Johns Hopkins Hospital

Douglas Slakey, M.D., M.P.H.

Robert and Viola Lobrano Chair Surgery
Chairman, Department of Surgery
Tulane University School of Medicine
Department of Surgery

Michael P. Smith, M.D., M.S.Ed.

Staff Anesthesiologist
Professional Anesthesia Services, Inc.
Summa Health System

Paul J. St. Jacques, M.D.

Department of Anesthesiology
Vanderbilt University Medical Center

Dawn L. Tenney, R.N.

Massachusetts General Hospital

Gavin M. Thoms, M.D.

Manchester Royal Infirmary

Robert W. Thomsen, M.D.

Assistant Professor of Surgery,
Anesthesiology and Critical Care
Medicine, and Senior Medical Director
of Perioperative Services
Johns Hopkins University School of Medicine

Michael M. Vigoda, M.D., M.B.A.

Director
Center for Informatics and Perioperative
Management, and Assistant Professor
University of Miami Miller School of Medicine
Department of Anesthesiology
Perioperative Medicine and Pain
Management

Registration Form

AACD Workshop on Perioperative Services

March 5-7, 2010 ♦ Loews Ventana Canyon Resort ♦ Tucson, Arizona

Please print

Prefix (Mr., Mrs., Ms., Dr.) _____

Full name (First, MI, Last, Suffix) _____

Physician Nurse Perioperative Service Director Nursing Executive Nursing Director Surgeon

Chief Operating Officer Anesthesia Clinical Director Vice President of Operations Operating Manager

Other health professional (please specify) _____

Institution or Firm _____

Job Title (e.g., CEO, Medical Director) _____

Address (Home / Work) _____

City _____ State _____ ZIP/Postal code _____

Country _____ Daytime phone _____

Fax _____ E-mail _____

- Please include my contact information on the participant roster.
 Please do not include my contact information on the participant roster.

Registration Fees

Through Feb. 5, 2010

After Feb. 5, 2010

AACD Member..... \$485 \$535

Non AACD Member* \$595 \$645
(*includes one year free membership)

Team Registration, third person* \$300 \$325

* Team registrations must be from the same institution and submitted together to receive the discount for every third person registered. You may register as many groups of three as you want. Each team member must complete a separate registration form.

Total Due: \$ _____

- Please check here for vegetarian meals.
 Please check here for kosher meals.

Payment

- Check enclosed (payable to AACD)
 Visa MasterCard American Express

Card # _____ Exp. date _____

Name on card (please print) _____

Special Accommodation

- Check here, if you will need special accommodation and an AACD staff member will contact you.

Complete this registration form either online at www.aacdhq.org

- or -

Download, print, and complete a copy to mail or fax in with payment to:

AACD
520 N. Northwest Highway
Park Ridge, IL 60068-2573
Phone: (847) 268-9167
Fax: (847) 825-5658